

Upgrade awards – up, up and away

Want to fly in a higher class? No problem with our upgrade award. You can, for example, book Economy Class and fly in Business Class – starting at just 10,000 award miles for a flight within Europe. The number of miles needed apply to a one way flight – you will need to double the amount of miles for a round-trip journey. What’s more, if you haven’t got enough miles for the award you want, you can simply buy more award miles online at www.miles-and-more.com/en/buymiles.

Star Alliance upgrade awards with			From Economy Class (B, Y) to Business Class	From Business Class to First Class ⁹ , From Economy Class, other booking classes ⁴ to Business Class
Lufthansa AORIA AIR NEW ZEALAND AIR CANADA AIR CHINA ANA ASIANA AIRLINES Austrian Avianca brussels airlines Condor Copa Airlines CROATIA AIRLINES Ethiopian LOT Luxair Scandinavian Airlines SINGAPORE AIRLINES SWISS TACA TAM TAP PORTUGAL THAI TURKISH AIRLINES UNITED U-S AIRWAYS	Routes within	Germany, Austria, Poland, Portugal and Switzerland	Only available in conjunction with an intercontinental upgrade. The miles needed are already included in the intercontinental upgrade.	
	from	Europe, South America, South East Asia, Central Asia, Far East, Middle East, Caucasus, North/Central Africa	to (and vice versa)	10,000 ⁹
Europe		North America, Southern Africa, India	35,000	50,000
		Central America, Caribbean, South America	40,000	55,000
		North/Central Africa, Middle East, Caucasus ⁹	30,000	35,000
		South East Asia, Central Asia, Far East	50,000	65,000
		Australia, New Zealand, Oceania	60,000	75,000
		Hawaii	60,000	75,000
North America		South East Asia, Far East, Central Asia	40,000	55,000
		Central America, Caribbean	15,000	20,000
Hawaii		South America	30,000	45,000
		Far East, Central Asia	25,000	35,000
Southern Africa		South East Asia	40,000	55,000
India		North/Central Africa, Middle East, Caucasus	25,000	35,000
		Australia, New Zealand, Oceania, India	30,000	45,000
Central Asia, Far East		Middle East	35,000	50,000
		South America	60,000	75,000
South East Asia		Far East, Central Asia	30,000	45,000
		Australia, New Zealand, Oceania	30,000	45,000
		Middle East, Caucasus, North/Central Africa	35,000	50,000
India		India	25,000	35,000
		North America	60,000	75,000

Your worldwide destinations with Miles & More

Below you will find a list of countries and associated regions which apply to Star Alliance flight award charts as well as other airline award charts.

Country table	
Europe	Albania, Austria, Belarus, Belgium, Bosnia-Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark (excl. Greenland), Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Macedonia, Malta, Moldavia, Montenegro, Netherlands, Norway, Poland, Portugal (excl. Azores, Madeira), Romania, Russia, Serbia, Slovakia, Slovenia, Spain (incl. Balearics, excl. Canary Islands), Sweden, Switzerland, Turkey, Ukraine, United Kingdom
North America	Canada, Greenland, USA (excl. Hawaii and Virgin Islands)
Hawaii	Hawaii
Central America, Caribbean	Antigua, Aruba, Bahamas, Barbados, Belize, Bermudas, Cayman Islands, Costa Rica, Cuba, Dominican Republic, Dutch Antilles, El Salvador, Grenada, Guadeloupe, Guatemala, Haiti, Honduras, Jamaica, Martinique, Mexico, Nicaragua, Panama, Puerto Rico, St Kitts and Nevis, St Lucia, St Maarten, Trinidad and Tobago, Turks and Caicos Islands, Virgin Islands
South America	Argentina, Bolivia, Brazil, Chile, Ecuador, Colombia, Paraguay, Peru, Surinam, Uruguay, Venezuela
Middle East, Caucasus, North and Central Africa	Algeria, Armenia, Azerbaijan, Azores, Bahrain, Benin, Burkina Faso, Burundi, Cameroon, Canary Islands, Cape Verde, Chad, Congo-Kinshasa, Congo-Brazzaville, Côte d'Ivoire, Djibouti, Egypt, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Georgia, Ghana, Guinea, Guinea-Bissau, Iran, Iraq, Israel, Jordan, Kenya, Kuwait, Lebanon, Liberia, Libya, Madeira, Mali, Morocco, Nigeria, Oman, Qatar, Rwanda, São Tomé and Príncipe, Saudi Arabia, Senegal, Sierra Leone, South Sudan, Sudan, Syria, Tanzania, Togo, Tunisia, Uganda, United Arab Emirates, Yemen
Southern Africa	Angola, Botswana, Lesotho, Madagascar, Malawi, Mauritius, Mozambique, Namibia, Seychelles, South Africa, Swaziland, Zambia, Zimbabwe
India	Afghanistan, Bangladesh, Bhutan, India, Maldives, Nepal, Pakistan, Sri Lanka
South East Asia	Brunei, Cambodia, Indonesia, Laos, Malaysia, Myanmar (Burma), Palau, Philippines, Singapore, Thailand, Vietnam
Central Asia	Kazakhstan, Kyrgyzstan, Mongolia, Tadzhikistan, Turkmenistan, Uzbekistan
Far East	China (incl. Hong Kong & Macau), Japan, South Korea, Taiwan
Australia, New Zealand, Oceania	Australia (incl. Tasmania), Cook Islands, Fiji, Guam, Marianas, New Caledonia, New Zealand, Norfolk Islands, Papua New Guinea, Samoa, Tahiti (incl. French Polynesia), Tonga, Vanuatu

- 1) Not a Star Alliance member; the lower figures apply.
- 2) Upgrades to Suite Class are not available on flights operating with the Airbus A380.
- 3) Upgrades on LH are not possible from booking classes P and Z. Upgrades on LX from booking classes P and Z are possible for a surcharge of 20,000 miles.
- 4) Upgrades not available in conjunction with special offers. Only valid on flights operated by LH, LO, LX, OS, OU, SN and JP.
- 5) Upgrades can be made on routes within Europe, also from Economy Class (M) to Business Class for JP, LG (also from Economy Class Q), LH, LO, LX, OU, OS and SN for 10,000 award miles.
- 6) For members residing in Algeria, Egypt, Israel, Jordan, Lebanon, Libya, Morocco, Syria and Tunisia, whose journeys begin or end in their country of residence, the award levels for Europe apply.

More information and conditions about the booking classes which can be upgraded with upgrade awards are available at miles-and-more.com or from the Miles & More Service Centre by calling the hotline +49 - (0) 18 05 - 59 59 (€0,14/min. from the German landline network; calls from the German mobile phone network should cost no more than €0.42/min.)

As of: 01/07/2012

Subject to change at short notice.

The available flight destinations and classes of service in each of the regions are based on the timetables of Lufthansa and its airline partners valid at the time of booking. Mileage values and connections may not be covered by current Lufthansa or partner airlines flight schedules. Availability of awards may vary depending on the date, season and destination. Individual awards may not be available at certain times.



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